

PEER COUNSELOR

DISTINGUISHING FEATURES OF THE CLASS: This position is responsible for assisting users of health related services in developing skills for empowerment and successful community living. The incumbent assists clients by providing guidance negotiating health related service systems and assisting in the development of self-help networks, as well as serving as a support system for the client. The work is performed under the direct supervision of a higher level supervisor. Supervision over the work of others is not a responsibility of this position. Performs related duties as required.

TYPICAL WORK ACTIVITIES:

Provides participants with guidance to help them effectively deal with daily problems;
Suggests remedial or corrective actions to help clients make better adjustments and in planning intelligent life goals;
Accompanies clients to community resource agencies to aid them in the process of obtaining required services;
Serves as an advocate and support system for participants;
Assist clients with self-help techniques and networking skills.

FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

Working knowledge of the problems of those in need of services;
Working knowledge of community resource agencies, services and programs available;
Working knowledge of self-help techniques;
Ability to secure confidence and cooperation of clients;
Ability to relate sympathetically to clients;
Ability to understand and follow instructions.

MINIMUM QUALIFICATIONS:

A) Current or former participant in the specific health related program being serviced.

R695 3/3/11
PENDING: NON-COMPETITIVE