

# Greater Binghamton Airport Ambassador Program

## **Qualifications**

Ambassadors must:

- Be able to work well with people
- Have an outgoing personality
- Possess good communication skills
- Be reliable and committed
- Present a neat, professional appearance
- Provide own transportation to and from the airport

## **Customer Service Duties**

While on duty volunteers will:

- Provide directions and offer assistance
- Respond to inquiries
- Report recommendations/complaints
- Provide information on Transportation, hotels dining, shopping, area attractions and points of interest

## **Commitment**

Every quality program has minimum commitments. Ours are:

- Work a 3-4 hour shift two times per month
- Attend an orientation training session in order to become familiar with the airport and the area

## **Program Hours**

- 9am-8pm Monday - Friday (9am - 12pm & 4pm-8pm)
- More time may become available around holidays and special events.